

VOLVÉR

Dining at Volvér is a ticketed experience.

"My team and I personally craft the menu at Volvér, every night, to include the best and most exciting plates possible. Dining with us is a carefully calibrated experience that includes those plates, as well as exceptional beverage pairings and gracious, capable service. In order to offer you the very best experience, we have eliminated a traditional reservation system in favor of a ticketed dining experience.

Just as tickets for sporting events or concerts guarantee your experience, so does your ticket at Volvér. Tickets allow our service, kitchen and beverage teams to anticipate exactly when you will arrive and provide a detail-oriented, superbly hospitable (and delicious) experience for each of you. We serve two ticketed seating nightly: Pre-Theater and Performance.

I hope you are looking forward to your meal with as much enthusiasm as we are looking forward to serving you."

- Chef Jose Garces

Note: Our Lounge is not ticketed; we encourage guests without tickets to join us for bites and beverages there any time.

What does the ticket include?

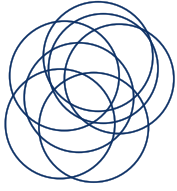
Your ticket purchase includes a table for two, four, or six guests to enjoy Chef Garces' ever-evolving tasting menu. A standard 20% service charge and applicable taxes are added to the ticket price. For your added convenience, you may purchase a beverage pairing to complement your meal when you order your tickets, or add it a la minute during your meal. Any a la carte beverage selections, including wine pairings, wines by the glass or by the bottle, non-alcoholic options, and specialty coffee and tea service, may be ordered and paid for during your meal. Sparkling and still water and house coffee is included in your ticket price.

Can I purchase beverage pairings as well?

Yes. You are invited to select one of our wine pairings; both pairings are available during both Pre-Theater and Performance seatings at Volvér.

If my plans change, will you refund my ticket? May I exchange my ticket for a different night?

As with sporting events, concerts, or theater tickets, all Volvér ticket sales are final. If you are unable to join us, we encourage you to transfer your ticket via one of the methods below.



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How do I transfer my tickets?

Your Volvér tickets are completely transferable, and can be passed on to another guest or guests via our website: www.volverrestaurant.com.

Please be aware that selling tickets for greater than face value may be illegal in your area. If you purchase a ticket from another patron, we strongly encourage you to be sure that the ticket and times are as claimed by requesting a printed ticket from the seller, just as you would for any other ticketed event, as well as an email confirmation from us. Any tickets purchased on the secondary market are at the purchaser's risk; we cannot be held responsible for forgeries or misrepresentations.

May I resell my ticket?

Tickets are transferable, but we strongly encourage anyone considering buying tickets to Volvér from any other source to refrain from doing so without confirmation from us. If you have arranged to buy or sell your tickets, please contact us directly to obtain a confirmation for both buyer and seller.

I have a party of 7 or more, how can I buy a ticket?

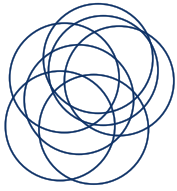
Because of the intimate nature of our menu and service, the largest table at Volvér accommodates six guests. To ensure that you and your guests enjoy the best experience that we can provide, tickets are not available for groups larger than six. However, if you have a larger party, you may wish to reserve the entire restaurant or multiple tables on a Monday or Tuesday evening. Please contact us directly at volver.info@garcesgroup.com for such arrangements.

What are Same Night Tables? If I bought a ticket and I am no longer able to dine on that night, can you sell my ticket for me as one of your Same Night Tables on Facebook?

All ticket sales are final, and Volvér does not resell tickets. You are welcome to post your tickets on our Facebook page, where guests are encouraged to buy, sell, or trade their tickets. As with any other ticket transfer, all resales are the responsibility of the ticket purchaser.

Do you accept walk-ins?

To ensure that our service, kitchen and beverage teams offer you the best possible experience, the dining room at Volvér is unable to accept walk-in guests. The lounge, however, is open seating where walk-in guests are welcome. If we have a last-minute table available in the dining room, we will sell tickets for that table on our Facebook page or communicate the availability to our Twitter followers. Please follow us on Twitter and like us on Facebook for direct access to this and other important information about Volvér.



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What about allergies, other restrictions or vegetarian options?

Dining at Volvér is a personalized experience, and we strive to accommodate your dietary and other needs. In order for us to prepare for your meal, please indicate your needs when we call to confirm your ticket purchase; we will always do our best to accommodate your requests.

May I increase the size of my party?

If you have purchased tickets for fewer than four guests, it is possible that your table may be able to accommodate up to four guests, depending on the number of other guests joining us that evening. If you are interested in increasing your table size, please email us at volver.info@garcesgroup.com, and we will let you know if we are able to offer you additional tickets for your table. Payment for any table increase will be processed in advance, as would any other ticket.

Will my dinner be affected if I am late for my reservation?

We understand that sometimes, things don't go as planned, and we hope that all of our guests will experience the full menu and experience that we take such care to create. To that end, if you or one of your guests are more than 15 minutes late, we may have to begin service before your whole party arrives. Please encourage your guests to arrive on time, or plan to meet early for a cocktail in the lounge. A meal that begins significantly late will move, by necessity, at a faster pace.

Please also bear in mind that we sell tickets for two seatings nightly, so if your stated dining time is before 7:00 p.m., your table has been ticketed for the second seating, as well. We must respect those ticket times. If you or your guests will be late, please call us as soon as possible in order for us to adjust your meal accordingly.

This food is gorgeous. May I photograph it or share it via social media?

Yes. We encourage you to share your experience with us, but please note that in order to avoid disrupting anyone's experience, we DO NOT allow flash photography. Additionally, we ask that you please keep cell phones and cameras off of your table and the kitchen counter during your meal. Please tag us in your social media posts (Facebook, Twitter and Instagram), but please also consider waiting to post until you have finished enjoying your time with us

Is Volvér available for private parties?

Yes. To inquire about hosting groups of more than six guests, or to reserve the restaurant for a private evening, [please click here](#).

If you have additional questions, or for general inquiries, please contact us directly: volver.info@garcesgroup.com.